HEAR OUR HOT THOUGHTS OFF THE PRESS

Falcon HA newsletter

WELCOME TO THE AUTUMN EDITION OF **HOT OFF THE PRESS!**

As the leaves begin to change colour and the evenings grow cosier, it's time to embrace the new season and celebrate everything happening across our specialist supported housing association.

In this edition, we'll be sharing the latest news, celebrating the achievements of the people we support, and highlighting the fantastic work of our dedicated teams. From autumn activities to helpful tips, seasonal recipes and stories from across our services, there's plenty to enjoy!

Autumn is a wonderful opportunity to come together, try something new and make the most of the season. We hope this newsletter brings a little warmth, positivity and inspiration as we continue to support people to live happy, fulfilling and independent lives.

So, grab a cuppa, get cosy and settle in for all the latest news and updates!

Autumn issue



SEE INSIDE FOR...

Add a splash of colour to the season with some pumpkin painting fun! From spooky faces to colourful designs, it's a great way to get creative. Why not get together with friends and turn it into a fun competition?

INSIDE: NEWS • LATEST STATS • PUMPKIN PAINTING • GAEDEN MAKEOVER • OCTOBER IS MENTAL HEALTH MONTH

FALCON Housing Association



GET CREATIVE THIS AUTUMN:

Pumpkin Painting Fun!

Autumn is here, and what better way to celebrate the season than with a little creativity and some colourful pumpkins? Pumpkin painting is a fun, easy activity that everyone can enjoy, making it a perfect addition to our autumn activities!

Whether you love bright colours, spooky faces or cute and quirky designs, there are no limits to what you can create. The best part? You don't need to carve your pumpkin, so there's no mess from sharp tools, and your finished creation can be used to decorate your home or communal areas.



What you'll need

- **Pumpkins of different shapes and sizes**
- **Paints and paintbrushes**
- **Felt-tip pens for adding details**
- **Stickers, glitter or other decorations**
- **Newspaper or a tablecloth to protect your workspace**

Let's get painting!

First, cover your table, choose your pumpkin and decide on a design. You could paint a spooky Halloween face, create a colourful rainbow pumpkin, add autumn leaves and patterns, or even turn your pumpkin into your favourite animal!

Once you've chosen your design, let your imagination run wild. There are no right or wrong ways to decorate your pumpkin, and everyone's creation will be unique. When you've finished, leave your pumpkin to dry before showing off your masterpiece.

Pumpkin painting is a wonderful way to enjoy the autumn season, try something new and spend quality time with friends, housemates and staff.

So, grab a paintbrush, get creative and see what you can come up with!

We'd love to see your pumpkin masterpieces!

Share your creations with your team and let's fill our homes with a little autumn colour and Halloween magic.



HEAR OUR HOT THOUGHTS

A BLOOMING LOVELY TRANSFORMATION!





A fantastic example of teamwork, dedication, and going the extra mile has transformed a tenant's garden into a manageable, enjoyable outdoor space, just in time to make the most of the summer months.

After some difficulty finding a reliable gardener to maintain the garden, a fab gardening team was onboarded and what a difference it has made.

The gardeners approached the work with care, patience and a real commitment to making a difference. They put in the time and effort needed to bring the garden back into a manageable condition, creating a welcoming outdoor space where the tenant could relax, spend time outdoors and enjoy the benefits of having a garden of their own.

To show just how much the work meant to them, the tenant even made the gardeners a card as a small token of appreciation for their hard work and dedication. This thoughtful gesture was a lovely reminder of how much a positive attitude, reliability and a willingness to go the extra mile can mean to someone.

A wonderful example of how a little extra effort can make a big difference to someone's quality of life!





PETER'S PAPER CREATIONS

Since moving into his new flat, Peter has more space to enjoy his favourite hobby of building vintage cars out of paper. He even creates intricate paper engines, showing his creativity, patience and attention to detail. It's wonderful to see Peter enjoying his new home and having the space to pursue a hobby he loves!

AWAAB'S LAW: WHAT IT MEANS FOR YOU

We care about every tenants' safety and wellbeing.

That's why we take every concern about your home seriously.

As your landlord, Awaab's Law means we must respond within set timeframes when you report certain health and safety concerns.

The law will soon cover more types of issues, and we've been working to make sure we can continue to assess concerns quickly and take the right action to help keep you and your home safe.

What information should I share when reporting a concern?

You don't need to know whether your concern is covered by Awaab's Law when you contact us. We'll assess each report individually, explain what happens next and prioritise anything that could pose an immediate risk to your health or safety.

It helps to tell us as much as you can about the issue and how it is affecting you or your household.

- **Tell us as soon as you notice a problem.**
- **Tell us what's happened and where the issue is in your home.**
- **Let us know if anyone in your household may be more affected.**
- **Share photos and videos if you can.**

HEAR OUR THOUGHTS

HOT

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FROM IMAGINATION TO PUBLICATION!

A tenant in one of our North-East properties has published a book- "The Archon Saga" which was released on Friday, April 24, costing £6.99 from major retailers.

Paul explained: "The book follows four classmates who, while on a trip to the ruins of Delphi in Greece, become lost in another world and must find their way home. Paul described himself as having a perpetually active imagination with a "character first" writing style, meaning he frames plot threads around the characters. The Archon Saga is listed as having a Children's/Teenage Fantasy & Magical Realism genre. The book centres on a last-minute end-of-year trip which turns into anarchy for Scarlett and three of her classmates.

The book is available at major retailers such as Waterstones as well as Amazon for the paperback edition. It is also available in e-book, The book is published through London based publisher Austin Macauley Publishers.

What an amazing achievement!

NEW WINDOWS, HAPPY TENANTS!

We have recently had some new windows and doors fitted at one of our properties in the South East. Our Housing Officer, Lindsey visited and asked the tenants what they thought of their new windows and doors. The tenants said they are sooo happy with their new windows and doors.



PERFORMANCE:

Here is a quick look at how our performance has been since July 2026

Emergency
0.6
DAYS
Average time to complete emergency repairs

Urgent
5.7
DAYS
Average time to complete urgent repairs

Routine
14.3
DAYS
Average time to complete routine repairs

97.5%
Emergency repairs completed within target

179 DAYS
Average days to re-let our homes

HEAR OUR HOT THOUGHTS

Autumn recipes to try



As the evenings get cooler, why not try these two easy autumn recipes? A hearty sausage and vegetable tray bake and some fun, chocolatey muddy pots. Perfect for the season!

SAUSAGE AND VEGETABLE TRAY BAKE

A hearty, warming autumn dinner that is easy to prepare, uses affordable ingredients and requires very little washing up!

Prep time - 10 minutes
Cook time - 45 minutes

- 8 sausages
- 4 medium potatoes, chopped
- 2 carrots, sliced
- 1 red onion, chopped
- 1 tablespoon of cooking oil
- 1 teaspoon of mixed herbs
- alt and pepper to taste

What to do:

1. **Preheat the oven** to 200˚C (180˚C fan).
2. **Prepare the vegetables:** Chop the potatoes, carrots and onion into bite-sized pieces.
3. **Arrange the tray:** Place the vegetables and sausages in a large roasting tray. Drizzle with oil and sprinkle over the herbs.
4. **Roast:** Cook for 40–45 minutes, turning halfway through, until the vegetables are tender and the sausages are thoroughly cooked.
5. **Serve:** Dish up warm, with gravy or seasonal vegetables if desired.



Go on, give them a try!

MUDDY AUTUMN POTS

These are so easy, delicious and a bit silly! Chocolate mousse, crunchy biscuit "mud" and wriggly gummy worms. **No baking needed - ready in 5 minutes!**

Ingredients

For 4 little pots:

- 4 ready-made chocolate mousse pots
- 6 chocolate sandwich biscuits (such as Oreos)
- 1 small packet of gummy worms
- Chocolate sprinkles (optional)

What to do:

1. **Make the mud**: Crush the chocolate biscuits into little crumbs. Put them in a sandwich bag and bash gently with a rolling pin.
2. **Fill the pots:** Spoon the chocolate mousse into small cups or glasses.
3. **Add the fun bits**: Cover the mousse with biscuit crumbs, then stick gummy worms into the "mud" so they look like they're crawling out!

Make them extra autumnal

- Add jelly spiders for a Halloween twist.
- Use chocolate leaves or orange-and-yellow sprinkles.
- Pop a little biscuit gravestone into each pot for a spooky garden effect.

Top tip: Make them up to a few hours ahead and keep them in the fridge. Add the gummy worms just before serving for the best look.

Enjoy your muddy little creations!

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KEEPING E-SCOOTERS SAFE

A recent fire at a property not managed by Falcon Housing was caused by an e-scooter battery overheating and catching fire.

To help keep everyone safe, please take extra care when storing and charging e-scooters and e-bikes.

- **Do not store e-scooters in hallways, doorways or escape routes.**
- **If possible, avoid storing them inside your home.**
- **Always use the correct charger for the battery.**
- **Stop using the battery if it becomes damaged, swollen or unusually hot.**

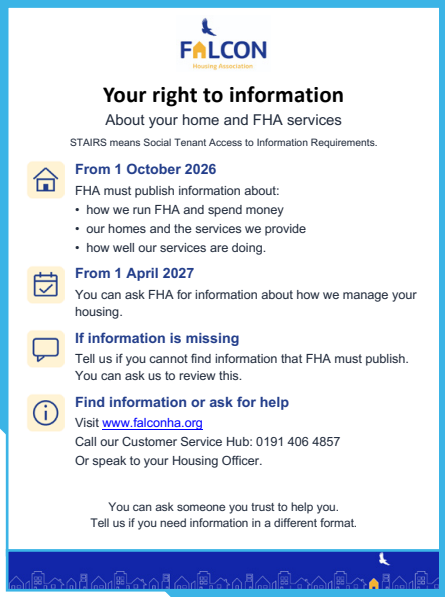
If a battery catches fire, leave the area immediately and call 999. Taking simple steps can help protect your home, neighbours and family. You can also click the link below to find out more guidance on the GOV.UK website.

My safety: e-bikes and e-scooters - GOV.UK



Click on the link for more information

Social Tenant Access to Information Requirements: draft policy statement - GOV.UK



FALCON Housing Association

Your right to information

About your home and FHA services

STAIRS means Social Tenant Access to Information Requirements.

From 1 October 2026

FHA must publish information about:

- how we run FHA and spend money
- our homes and the services we provide
- how well our services are doing.

From 1 April 2027

You can ask FHA for information about how we manage your housing.

If information is missing

Tell us if you cannot find information that FHA must publish. You can ask us to review this.

Find information or ask for help

Visit www.falconha.org

Call our Customer Service Hub: 0191 406 4857

Or speak to your Housing Officer.

You can ask someone you trust to help you.

Tell us if you need information in a different format.

GUESS HOW MANY SWEETS!

Can you guess how many spooky sweets are hiding in the jar? Send us your best guess for a chance to win a £25 voucher!



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